PixSell 3

iPad & iPhone product catalogue
and sales order app

PixSell

What's new in version 3.32

aspin

Table of Contents

1 UPDATES

1.1 Out Tray button to access the Sync History screen

As the Sync History screen is now a lot more useful with features like copying lines to open orders or issuing confirmation documents, we've added a shortcut button to it in the top right corner of the Out Tray, so it is more prominent and easier to quickly access. This option will no longer be in the Action menu, but the user will be notified of the new button via a pop-up message the first 3 times the Out Tray is accessed.
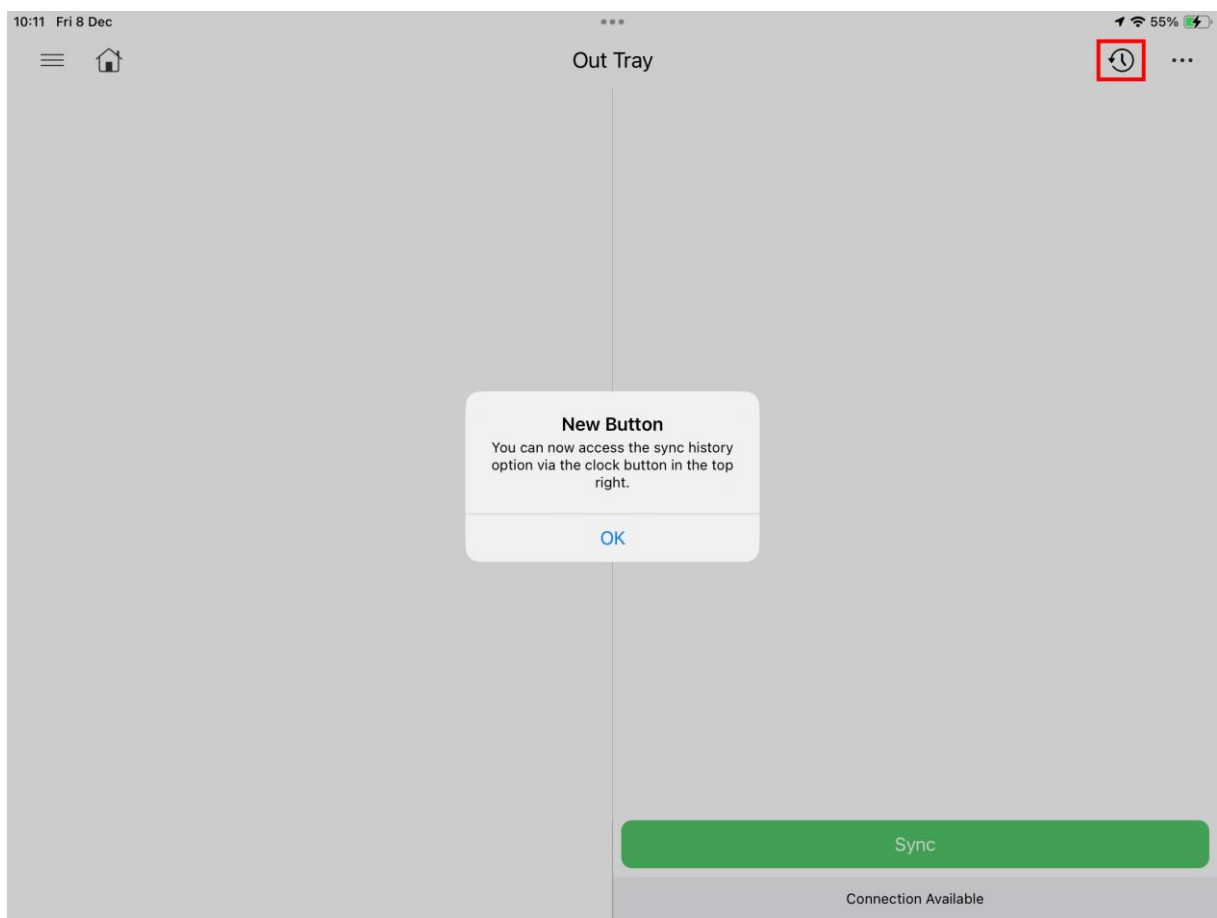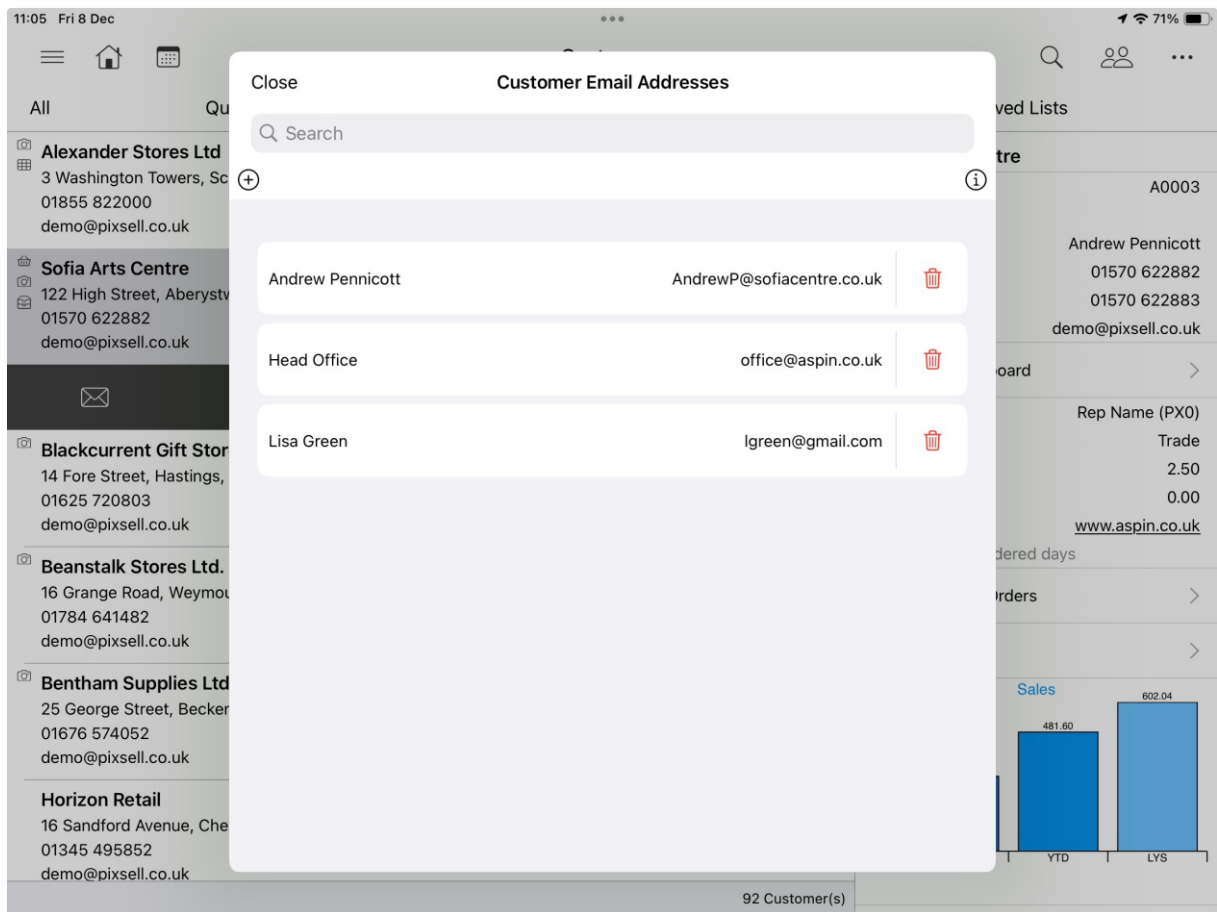

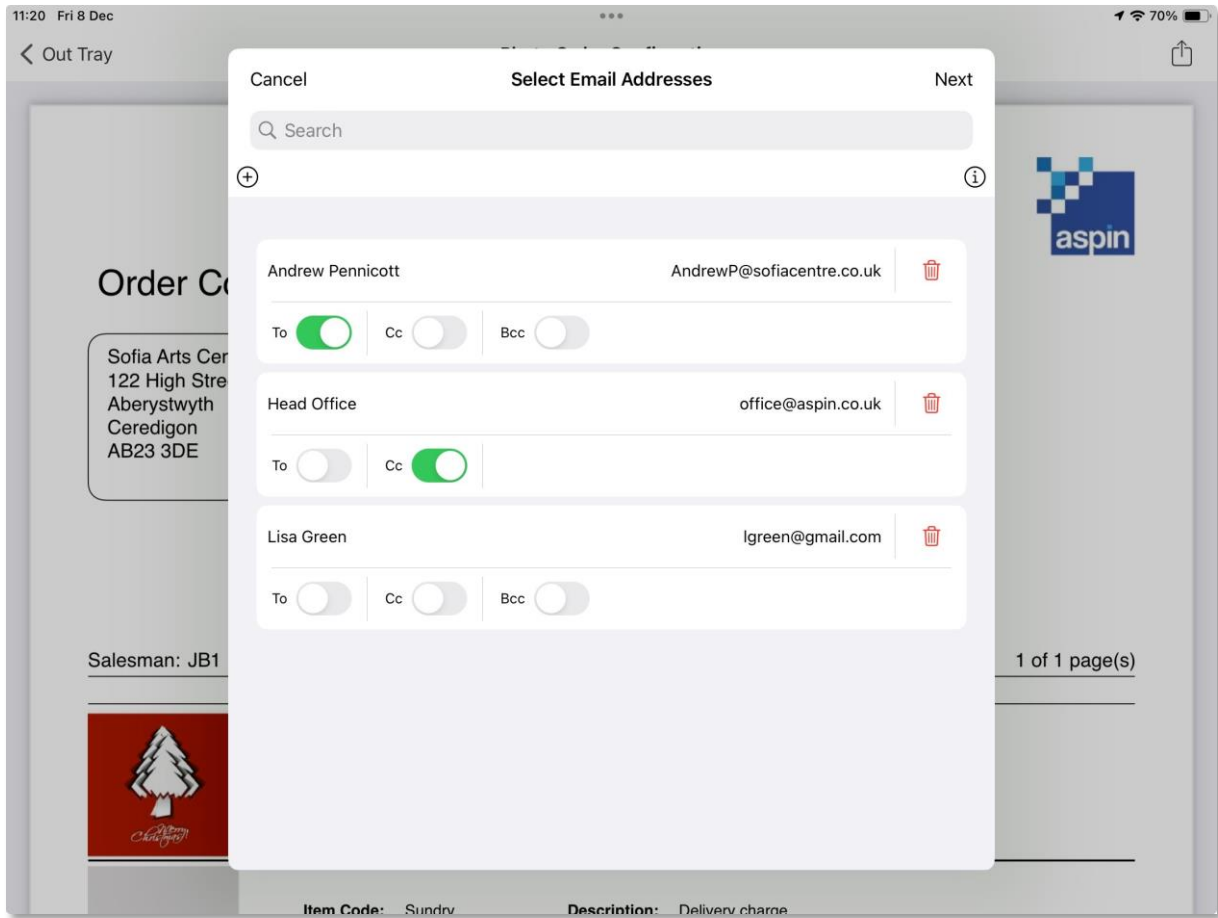| Description	Comment
Type	New feature
Other data	No additional data required
Deployment	This is available to everyone

1.2   Ability to locally store and use additional email addresses for customers

In PixSell, the default email address for sending confirmation documents (PDFs or CSVs) comes from customer data provided by Head Office. Users can now add and manage extra email addresses via the new 'Customer Email Addresses' option in the Action menu of the Customers screen.

- These additional email addresses are stored only on the user's device and are not shared with other representatives or Head Office.
- If the device is linked to an iCloud account, these email addresses are backed up and can be restored on any device running PixSell 3 with the same iCloud account.
- Users can add new contacts with the '+' button and delete them using the red bin button.
- The interface also includes an 'i' button for further information, and a search bar to find specific email addresses.

Prior to emailing a PDF confirmation or CSV document from PixSell, if additional email addresses exist for that customer, a pop-up will then show asking which addresses (if any) should be added to the email's To, Cc, or Bcc fields. Simply tick the relevant fields needed which will then turn green, and press the Next button to access the email itself.
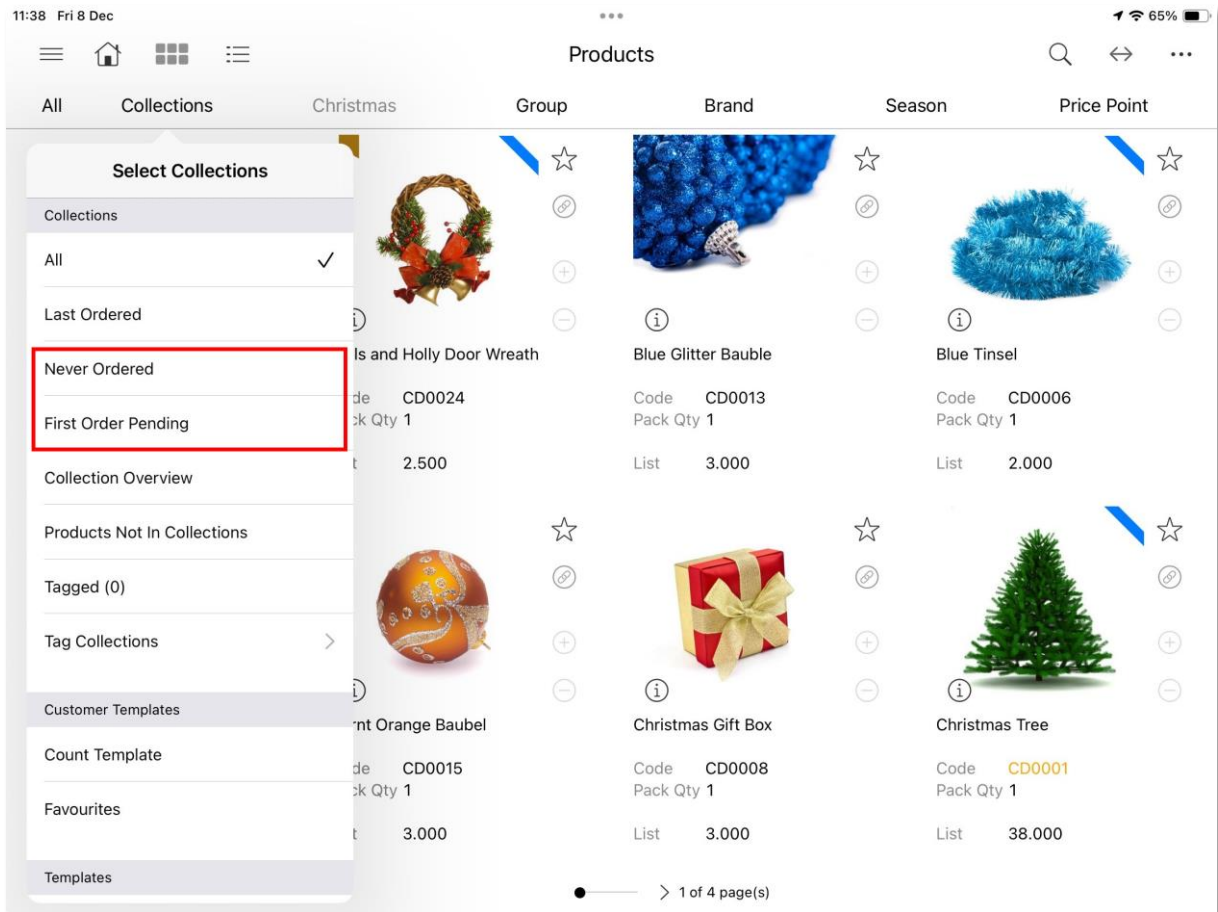
Description	Comment
Type	New feature
Other data	No additional data required
Deployment	This is available to everyone

1.3 'Never Ordered' and 'First Order Pending' collections

Two new default collections will show in the Catalogue when a customer is selected:

- 'Never Ordered' shows all products that have never appeared in that particular customer's sales history.

- 'First Order Pending' shows items not yet sent from the Out Tray (including any in-progress open orders), or items just recently sent but that are also not yet in the customer's sales history (as it is on the device after the last full sync).

Description	Comment
Type	New feature
Other data	Requires sales history to be exported to PixSell
Deployment	This is available to everyone

1.4 Use of Alternate Minimum Multiple (alternate pack size) in the PixSell keypad

Sometimes there is a need to deal with stock sold in both inner and outer pack sizes. PixSell uses the product file's Minimum Multiple numeric field to define the 'Pack Size', but there is also an Alternative Minimum Multiple field present in the same file that can also be used. Where this is used, when adding items to an order, if configured to be visible then the 'Pack Size' in the keypad will be blue instead of black to show in can be tapped, and if pressed will change to 'Alt. Pack Size' and show the value from the Alternate Minimum Multiple field instead. From then on, pressing the + or – buttons will add or remove quantities in the alternate pack size instead. Note that this would need to be done each time the keypad is opened if needed, as PixSell will always return to default to the 'normal' pack size.
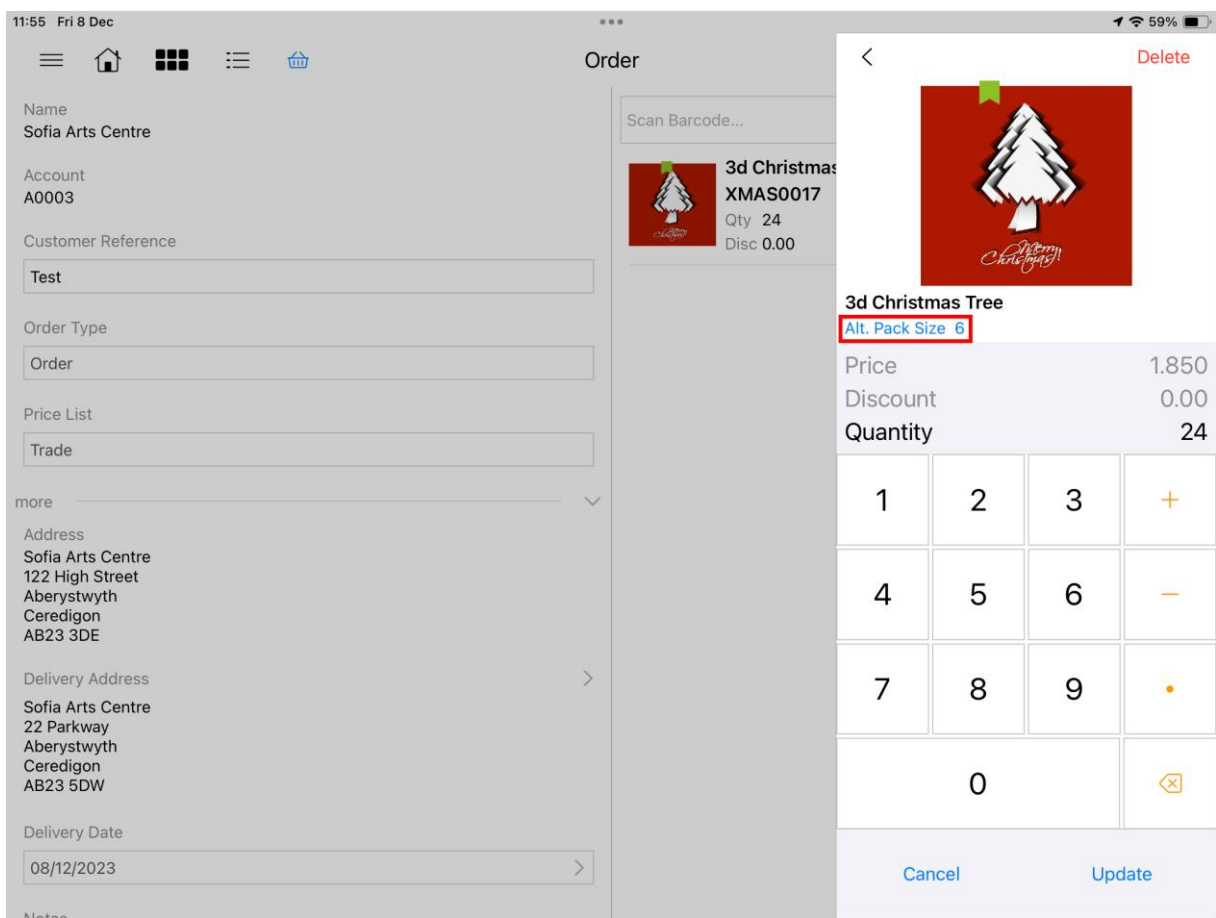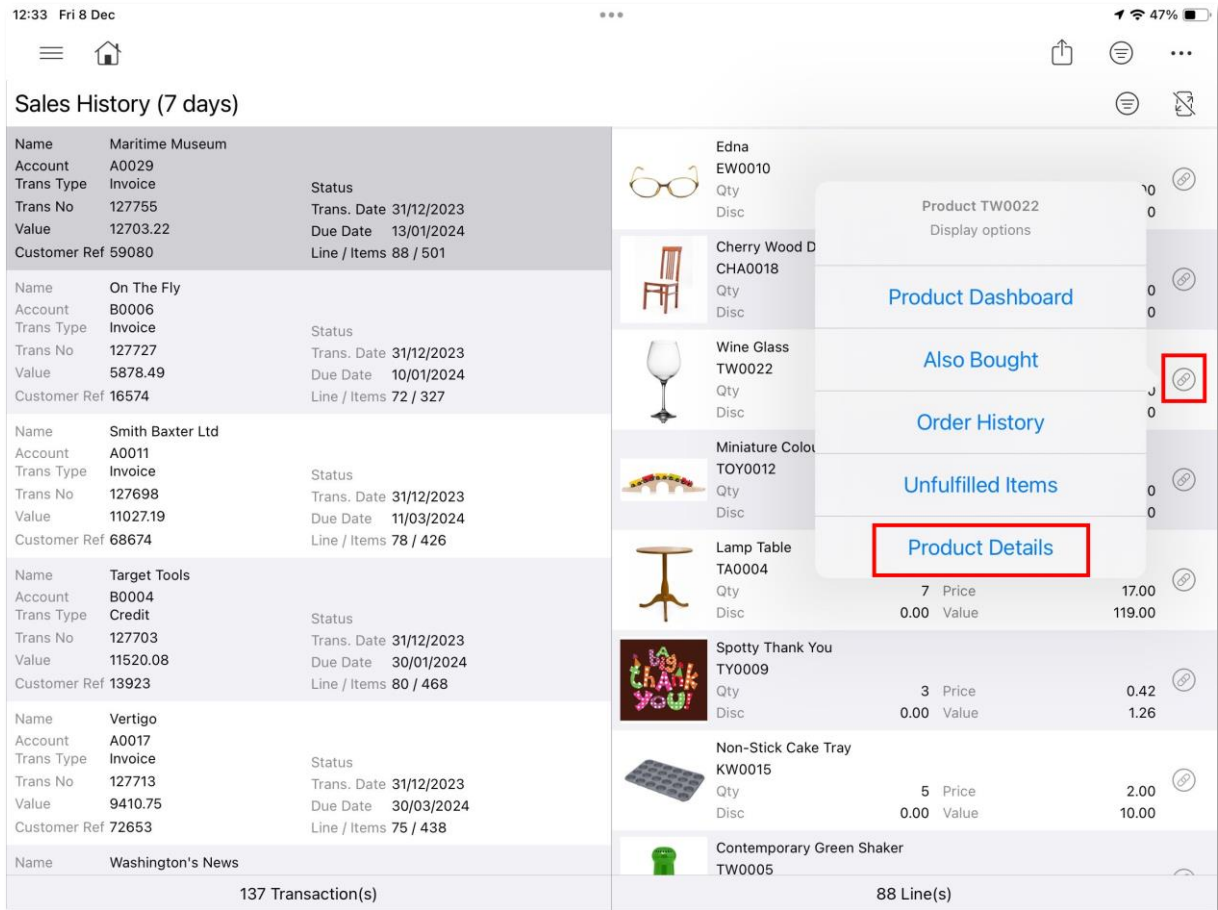

Description	Comment
Type	New feature
Other data	Requires the Alternate Minimum Multiple in the product file to be populated
Deployment	This is available to everyone

1.5   Product Details can now be accessed from the Link button

A Link button shows against products in the Catalogue and Product List, as well as in some reports (Order History, Sales History, O/S Products, and Undespatched). This already gave access to various options, to which 'Product Details' has now been added, so you can see detailed information for the product quickly and easily.

Description	Comment
Type	New feature
Other data	No additional data required
Deployment	This is available to everyone

1.6 Updated look for the Dashboard's Territory Summary

The Territory Summary in the Dashboard now has a few extra section titles with some header fonts and row colours for better legibility.

Description	Comment
Type	Improvement
Other data	No additional data required
Deployment	This is available to everyone

1.7   Other Improvements

- The Product List's side panel recently gained a new scrolling menu at the top to toggle through various items like Details, Also Bought products, Tagged products, and products on the current Transaction. 'Transaction' has now been renamed to 'Basket' to make it clearer, and the list will always be scrolled to the bottom so that as new products are added they are always visible in that list.

- When you have multiple crashes in a short period of time, PixSell asks you if you want to reload the data. The message has now been updated to make it clearer that if the user goes ahead this would mean any unsent transaction and appointments would be lost. An additional alert asking them if they are sure they want to lose all Out Tray data has also been added.

1.8   Bug Fixes

- The old style paging presentation screen could sometimes get stuck when pressing the arrows to change pages.

- The sync option was sometimes unavailable on iPhone when a completed form was in the Out Tray.

- Replaced broken links to the Aspin website in the 'Tell Me More' section following our website update.

- Fixed an issue with deletion of orders within an activity.

- Concurrent orders were not possible for delivery addresses.

- Location Services updated so that there should be fewer unobtainable locations.

- The 'New Plan' module could crash when trying to open a new custom plan.

- Update forms showed a previous answer of 'No' for tick boxes when there was no previous answer – it will now be blank unless an answer was previously provided.

2 UPDATE HISTORY

Summary of features and changes included in recent PixSell 3 releases:

Version	Release date	Summary
3.31	November 2023	Bug fixes and maintenance.
3.30	October 2023	-Catalogue Style button to switch between views -Product List enhancements to replace the Catalogue's vertical details view -New functionalities added to the Sync History screen -Improvements to Activities -Ability to share images from a presentation screen's slideshow -Other Improvements -Bug Fixes
3.29	September 2023	Bug fixes and maintenance.
3.28	September 2023	-'Return To Top' option in the Catalogue and Product List -Enhancements to the planning of multiple Activities -Other Improvements -Bug Fixes
3.27	August 2023	-'Exact Match' searches -Copying and pasting the current Transaction Reference -Formatting of HTML attributes from the SkooCloud PIM -Other Improvements -Bug Fixes
3.26	July 2023	-The catalogue filter menus will now auto-scroll to the currently selected single filter -Activities with only deleted transactions can now be deleted again, with a message explaining the transactions will be destroyed -Support of international tax schemes (e.g. Eco-Tax) -Other Improvements -Bug Fixes
3.25	June 2023	Bug fixes and maintenance.
3.24	June 2023	-New Promotion types -OCR for Fast Lines -'Tell me more' section -Other Improvements -Bug Fixes

3 BEFORE YOU UPGRADE

3.1 Note to PixSell 3 administrators

Whilst we make every effort to thoroughly test each new release, there is always scope that upgrading without testing may have an adverse impact on your business processes.

Our advice is that you review this version before instructing users to upgrade. This will ensure minimal interruption to your PixSell 3 services.

3.2 Testing advice & best practice

i) Please disable the automatic update of Apps from the App Store on all devices using the PixSell 3 application in a live environment.

ii) We would recommend that any new release is thoroughly tested before rolling out all devices by processing examples transactions that confirm to your most common workflows – for example:

Upgrade a single device and process a transaction that applies:

- Line discounts
- Order discounts
- Suggested orders
- Duplicate orders
- Promotions
- Multi-language/Multi-currency variants
- Planned re-orders and In-store counts

If you have any queries, or require any further information, please contact Aspin support.

3.3 Contacting Aspin Management Systems

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