PixSell 3

iPad & iPhone product catalogue
and sales order app

PX PixSell

What's new in version 3.38

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1   UPDATES

1.1   The User Interface (UI) for the Activities module is updated for all users

The Activities Module will be upgraded for all users as part of this release. Although this will give PixSell users an improved experience, it will also result in some changes to fundamental tasks such as placing orders. Therefore, please familiarise yourself with the following resources:

Quick reference PDF factsheet

Quick reference video tutorial

Full Activities Module webinar recording
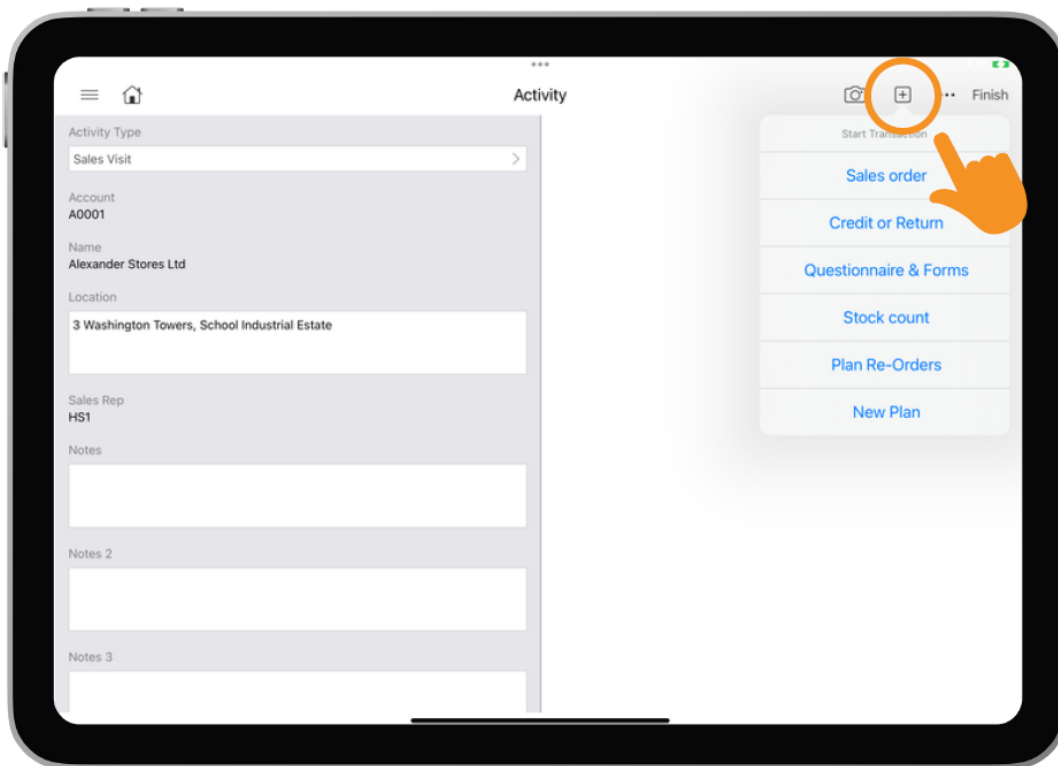
PixSell itself will also contain messages to guide users through these changes, as well as links to those quick reference PDF and video guides in the 'Tell Me More' page.

Description	Comment
Type	New feature
Other data	No additional data required
Deployment	This will be default for everyone using the Activities module

1.2 Delivery addresses on the order header can now be searched

To help finding a delivery address for customers who have a lot of addresses, a new search function has been added to the Delivery Address pop-up on the order screen. Simply tap the magnifying glass icon, and a search bar will appear below it. The results will update in real time as you start typing.
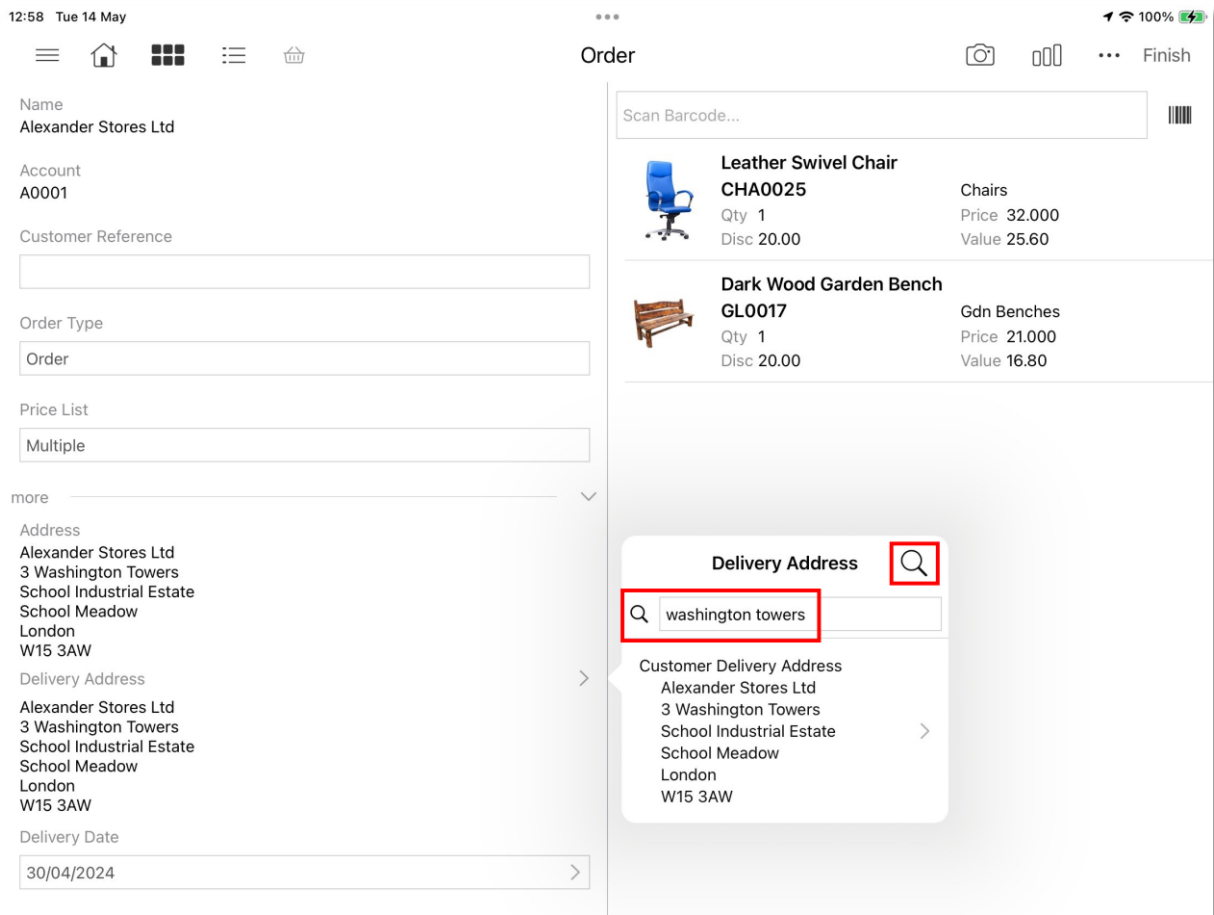
Description	Comment
Type	New feature
Other data	Requires customer delivery addresses to be sent
Deployment	This feature is available to everyone

1.3   Other Improvements

- The stability and performance of PixSell have been improved.
- The accuracy of OCR when using the Fast Lines feature has been enhanced, particularly when reading columns of quantities with single digits.

1.4   Bug Fixes

- Fixed some Transaction Summary display issues.
- Resolved an issue with the discount sequence logic.
- The 'Clear' button within the Delivery Address amendment pop-out was no longer visible, but has now been restored.
- Improved the accuracy of the 'Products without Images' report in Territory Summary and Out Tray.

2 UPDATE HISTORY

Summary of features and changes included in recent PixSell 3 releases:

Version	Release date	Summary
3.37	April 2024	Minor bug fixes and enhancements.
3.36	April 2024	-New catalogue sorting options -Apply a quantity override to multiple lines when managing transaction lines -Plan multiple activities from the customer screen's action menu -Green coloured toggles for 'Yes' answers in forms -Improved user interface for Also Bought and Linked Products -Other Improvements -Bug Fixes
3.35	February 2024	-Enhancements to the 'Customer Email Addresses' screen -Ability to transfer order lines from one device to another -Option to disable the download of media assets -Improvements to Quick Orders -Re-design of the Activity planning page to make it clearer -Report filters refinements -New buttons for the Forms module -Email addresses in the list of customers can now be tapped directly -Other Improvements -Bug Fixes
3.34	January 2024	Bug fixes and maintenance.
3.33	December 2023	Bug fixes and maintenance.
3.32	December 2023	-Out Tray button to access the Sync History screen -Ability to locally store and use additional email addresses for customers -'Never Ordered' and 'First Order Pending' collections -Use of Alternate Minimum Multiple (alternate pack size) in the PixSell keypad -Product Details can now be accessed from the Link button -Updated look for the Dashboard's Territory Summary -Other Improvements -Bug Fixes
3.31	November 2023	Bug fixes and maintenance.
3.30	October 2023	-Catalogue Style button to switch between views -Product List enhancements to replace the Catalogue's vertical details view -New functionalities added to the Sync History screen -Improvements to Activities -Ability to share images from a presentation screen's slideshow -Other Improvements -Bug Fixes

3 BEFORE YOU UPGRADE

3.1 Why upgrade?

Keeping PixSell up-to-date is crucial for several reasons:

- Our updates often include important security patches that protect against new vulnerabilities and threats. By staying current, the risk of malware, hacking, or data breaches is reduced.
- PixSell updates typically introduce new features, improvements, and bug fixes that enhance usability and performance. Outdated versions of PixSell may experience compatibility issues with newer operating systems or devices, leading to crashes or malfunctions.
- Our developers frequently optimise apps for speed and efficiency through updates, ensuring a smoother and more enjoyable user experience.

Therefore, regularly updating mobile apps is essential for maintaining security, functionality, and overall user satisfaction.

3.2 Supported devices

At present, in order to receive updates for PixSell 3, the user devices must be on iOS 15.5 or above. **In the future we plan to move this to iOS 16.0. In doing so, any user on an iPad Air 2 or iPad Mini 4 will continue to be able to use PixSell but will cease to receive updates.**

3.3 Testing advice for PixSell administrators

Whilst we make every effort to thoroughly test each new release, there is always scope that upgrading without testing may have an adverse impact on your particular business processes. Our advice is therefore that you review this version before instructing users to upgrade. This will ensure minimal interruption to your PixSell 3 services.

As best practice, we therefore recommend that you disable the automatic update of apps from the App Store on all devices using the PixSell 3 application in a live environment, and that you ensure that any new release is thoroughly tested before rolling out all devices by processing example transactions that conform to your most common workflows.

For example, upgrade a single device and process a transaction that applies:

- Line and order discounts
- Promotions
- Multi-language/currency variants
- Planned re-orders, Credits, or In-store counts

4 CONTACTING ASPIN MANAGEMENT SYSTEMS

If you have any queries, or require any further information, please contact us using the following details:

- For United Kingdom general and sales information, email sales@aspin.co.uk or call **+44 (0)1794 500 200**

- For United Kingdom technical information and support, email our Service Desk at support@aspin.co.uk or call **+44 (0)1794 500 205**

- For all Australia and New Zealand queries, email info@aspin.com.au or call **+61 (0)7 3297 7425**